MUDDYFACES

Returns Form

FOR FAULTY OR DAMAGED ITEMS, PLEASE CONTACT US FIRST.

Please complete

INVOICE NO/ACCOUNT NO		**CUSTOMER NAME**	
ORGANISATION		**ADDRESS**	
CONTACT TEL NO		**EMAIL**	

Qty	Product Code	Description	Reason code	Reason for Return
				1. Change of mind
				2. Faulty
				3. Doesn't fit properly
				4. Incorrect item received
				5. Parcel damaged on arrival

28 days return

You can return any item for a refund within 28 days of receiving your order, as long as it is in a resaleable condition.

Returns are made at your cost. Simply return your order to us via any service that offers proof of postage. We recommend that you use a tracked service, as the goods are your responsibility until they reach our warehouse.

How to return to us

Print this form and ensure all sections are complete. Place the completed form inside your parcel to be returned. We recommend using your delivery packaging. We recommend you use a tracked service and keep your proof of postage.

Send your parcel to our returns address below.

Muddy Faces Ltd, Farm View Works, 4a Sheffield Road, Hackenthorpe, Sheffield S12 4LT

Tel 0114 2219617 email: sales@muddyfaces.co.uk